

POCKET GUIDE FOR OUTPATIENT TELEMEDICINE SERVICES DURING THE PHE

For providers who may bill professional E/M (MD, NP, PA, etc.)

➔ During the PHE, E/M level selection may be based on MDM or Time (with the exception of Video Consults, use original leveling criteria). See Side 2 for 2021 MDM Criteria details.

Telephone & E-Visits (MyChart)

	HCPCS	AUDIO/VIDEO	TIME*		wRVU
			Min	Type	
Telephone	99441	Audio	5-10	Actual, Discussion Time	.70
	99442	Audio	11-20	Actual, Discussion Time	1.30
	99443	Audio	21-30	Actual, Discussion Time	1.92
Evisits (Online Digital E&M)	99421	MyChart	5-10	Actual, Cumulative 7 days	.25
	99422	MyChart	11-20	Actual, Cumulative 7 days	.50
	99423	MyChart	21 or more	Actual, Cumulative 7 days	.80

Video Visits

	HCPCS	AUDIO/VIDEO	MDM	TIME*		wRVU
				Min	Type	
New Office Outpt	99201	DELETED				
	99202	Video	STR-FORW	15-29	All on DOS	.93
	99203	Video	LOW	30-44	All on DOS	1.60
	99204	Video	MODERATE	45-59	All on DOS	2.60
	99205	Video	HIGH	60-74	All on DOS	3.50
Established Office Outpt	99211	Video	N/A (for established pts seen by office staff in POS 11 settings)			.18
	99212	Video	STR-FORW	10-19	All on DOS	.70
	99213	Video	LOW	20-29	All on DOS	1.30
	99214	Video	MODERATE	30-39	All on DOS	1.92
	99215	Video	HIGH	40-54	All on DOS	2.80

	HCPCS	AUDIO-VIDEO	History, Exam, MDM TIME* See Disclaimer re: time	wRVU
Consult <i>*Disclaimer: To level by time, more than 50% visit must be dominated by Counseling & Coordination of Care</i>	99241	Video	Problem Focused Hx/Exam Strforward MDM *15 min (F2F only)	.64
	99242	Video	Expanded Prob Foc Hx/Exam Strforward MDM *30 min (F2F only)	1.34
	99243	Video	Detailed Hx/Exam Low MDM *40 min (F2F only)	1.88
	99244	Video	Comp Hx/Exam Moderate MDM *60 min (F2F only)	3.02
	99245	Video	Comp Hx/Exam Moderate MDM *80 min (F2F only)	3.77

IMPORTANT NOTE ON TIME

Primary Care Exception Only = Resident Time may be counted
Non PCE Areas = Only Attending Time may be counted

Attestation Statements: [.ATTELEHEALTHOUTPT](#) House Staff Supervision: [ATTELEHEALTH_TEACHING_PHYSICIAN](#) or [ATTELEHEALTH_PCE_TEACHING_PHYSICIAN](#) Attending/APP: [ATTELEHEALTH_PROVIDER](#)
OCC Education & Outreach questions: compliance@bsd.uchicago.edu Jan 2021

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MDM CRITERIA

➔ MDM Tables below are only for 99202-99215—for full details see [E/M Tip Sheet](#)

Step 1: Calculate Number and Complexity of Problems Addressed at the Encounter

Element	1	2	3	4
1	<ul style="list-style-type: none"> 1 self-limited or minor problem (Does a prescribed course of treatment require a return, and is not likely to be managed by other health professionals) 	<ul style="list-style-type: none"> 2 or more self-limited or minor problems 1 stable chronic illness (e.g., hypertension, hyperlipidemia, non-insulin dependent diabetes, asthma, or benign prostatic hyperplasia) 1 acute, uncomplicated illness or injury (e.g., common upper respiratory, or cellulitis) 	<ul style="list-style-type: none"> 1 or more chronic illnesses with exacerbation, progression, or side effects of treatment (requires separate visit or history, or side effects, but not hospitalization) 2 or more stable chronic illnesses 1 undiagnosed new problem with uncertain prognosis 1 acute illness with systemic symptoms (e.g., pneumonia, sinusitis, or cellulitis) 1 acute complicated injury (e.g., head injury with brief loss of consciousness) 	<ul style="list-style-type: none"> 1 or more chronic illnesses with severe exacerbation, progression, or side effects of treatment (significant risk of morbidity may require hospitalization) 1 acute or chronic illness or injury that poses a threat to life or bodily function, i.e.: <ul style="list-style-type: none"> • acute myocardial infarction, • submyocardial infarction, • severe respiratory distress, • angioedema or anaphylactic reaction, • hypoglycemia (risk with potential for loss of consciousness), • fracture, • acute renal failure, • abrupt changes in neurologic status
Complexity Level	Minimal	Low	Moderate	High

Step 2: Calculate Amount and/or Complexity of Data to be Reviewed and Analyzed

Element	Minimal	Limited	Moderate	Extensive
1. Review of prior external note(s) from each unique source*	Minimal or none required to be met	Any combination of 2 from Elements 1-3 *Each unique test, order, or document may be counted	Any combination of 3 from Elements 1-4 *Each unique test, order, or document may be counted	Any combination of 4 from Elements 1-6 *Each unique test, order, or document may be counted
2. Review of the result(s) of each unique test*				
3. Ordering of each unique test*				
4. Assessment requiring an independent historian				
5. Independent interpretation of tests—performed by another physician/other qualified healthcare professional (not separately reported)				
6. Discussion of management or test interpretation—with external physician/other qualified health care professional/appropriate source (not separately reported)				
Complexity Level	Minimal	Limited	Moderate	Extensive

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Step 3: Calculate Risk of Complications and/or Morbidity or Mortality of the Patient Management Decisions Made at Visit

Description	Minimal	Low	Moderate	High
1	<ul style="list-style-type: none"> Minimal risk of morbidity from additional diagnostic testing or treatment Examples only <ul style="list-style-type: none"> • Rest • Gargles • Elastic bandages • Superficial dressings 	<ul style="list-style-type: none"> Low risk of morbidity from additional diagnostic testing or treatment Examples only <ul style="list-style-type: none"> • OTC drugs • Minor surgery w/no identified risk factors • Physical/Occ therapy 	<ul style="list-style-type: none"> Examples only <ul style="list-style-type: none"> • Prescription drug management • Decision regarding minor surgery with identified patient or procedure risk factors • Decision regarding elective major surgery without identified patient or procedure risk factors • Diagnosis or treatment significantly limited by social determinants of health 	<ul style="list-style-type: none"> Examples only <ul style="list-style-type: none"> • Drug therapy requiring intensive monitoring for toxicity • Decision regarding elective major surgery with identified patient or procedure risk factors • Decision regarding emergency major surgery • Decision regarding hospitalization • Decision not to resuscitate or to deescalate care because of poor prognosis
Risk Level	Minimal	Low	Moderate	High

Step 4: Using determinations from Steps 1–3, if a column has 2 or 3 selection, draw a line down the column and select the code. Otherwise draw a line down the column with the center selection and select the code.

ELEMENTS	COMPLEXITY LEVEL				
	Minimal	Low	Moderate	High	Extensive
1. Number and Complexity of Problems Addressed	N/A	Minimal	Low	Moderate	High
2. Amount and/or Complexity of Data to be Reviewed and Analyzed	N/A	Minimal or None	Limited	Moderate	Extensive
3. Risk of Complications and/or Morbidity or Mortality of Patient Management	N/A	Minimal Risk	Low Risk	Moderate Risk	High Risk
LEVEL OF MDM	N/A	Straightforward 99201 (New) 99212 (Est)	Low 99203 (New) 99213 (Est)	Moderate 99204 (New) 99214 (Est)	High 99205 (New) 99215 (Est)

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