

This abbreviated visual tip-sheet assists providers in selecting a prolonged service add-on code in EPIC. For full detail on Prolonged Service code usage and billing by time [click here](#).

Pre-requisites:

1. The primary code (99205 or 99215) must have been leveled based on **time**, and have exceeded the time of a Level 5 service. Do not bill for prolonged services when leveling by MDM.
2. Total time spent (visit time plus prolonged time) must be documented in the medical record which can be done within a **Teaching Physician attestation** or via **.TIMEATTEST**.

NEW VISIT prolonged services add-on, ea 15 min

Charge Selection —> HCPCS reported (99417 or G2212 based on payor)

- CPT 99205 Prolonged Service **75-88 MIN** —> 99205 only
- CPT 99205 Prolonged Service **89-103 MIN** —> 99205 + 1 unit Prolonged Svc
- CPT 99205 Prolonged Service **104-118 MIN** —> 99205 + 2 units Prolonged Svc
- CPT 99205 Prolonged Service **119+ MIN** —> 99205 + 3 units Prolonged Svc (or more)

***Telehealth only, remember Modifier 95 before clicking Accept Charge**

RETURN VISIT prolonged services add-on, ea 15 min

Charge Selection —> HCPCS reported (99417 or G2212 based on payor)

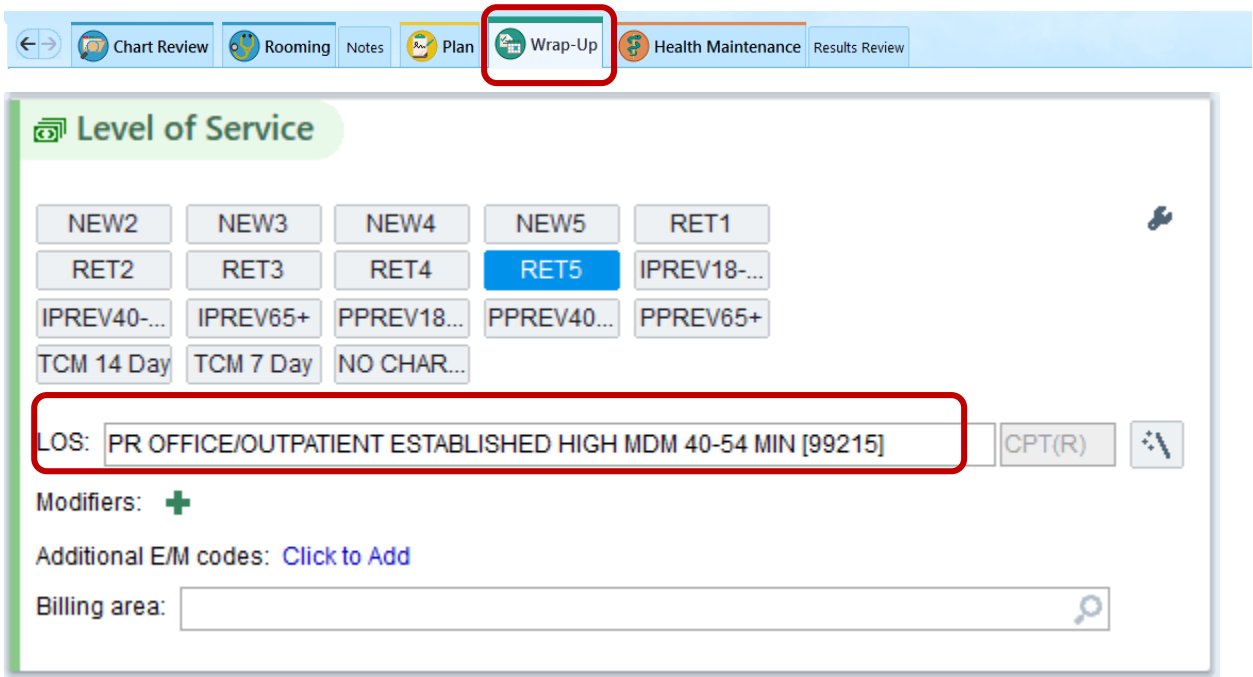
- CPT 99215 Prolonged Service **55-68 MIN** —> 99215 only
- CPT 99215 Prolonged Service **69-83 MIN** —> 99215 + 1 unit Prolonged Svc
- CPT 99215 Prolonged Service **84-98 MIN** —> 99215 + 2 units Prolonged Svc
- CPT 99215 Prolonged Service **99+ MIN** —> 99215 + 3 units Prolonged Svc (or more)

***Telehealth only, remember Modifier 95 before clicking Accept Charge**

Note: Time spent should be medically reasonable for condition(s) treated and services conducted. Prolonged services may be subject to additional scrutiny by payors. Documentation should support overall medical necessity and time spent.

Selecting Prolonged Services: Face-to-Face Visits (for Telehealth instructions [click here](#))

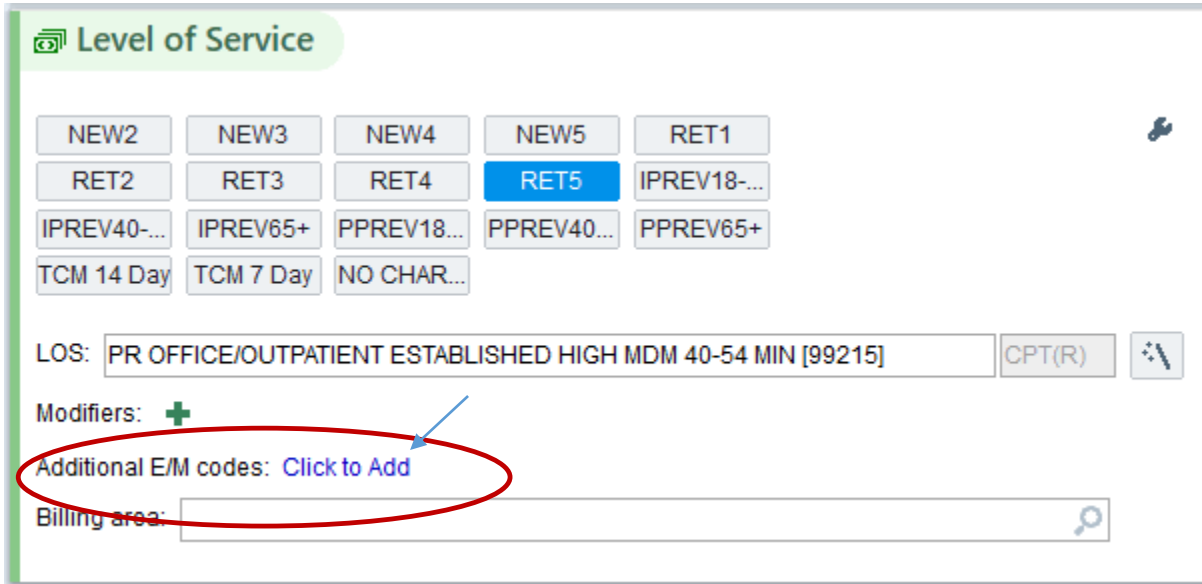
1) Go to the **Wrap-Up Tab** and select the Level 5 code as appropriate from Level of **Service** section (you must have exceeded a Level 5 service which was billed on the basis of time)



The screenshot shows the EPIC interface with the following elements:

- Navigation Bar:** Includes buttons for Chart Review, Rooming, Notes, Plan, **Wrap-Up** (highlighted with a red box), Health Maintenance, and Results Review.
- Level of Service Section:** A grid of buttons for service levels: NEW2, NEW3, NEW4, NEW5, RET1, RET2, RET3, RET4, **RET5** (highlighted in blue), IPREV18-..., IPREV40-..., IPREV65+, PPREV18..., PPREV40..., PPREV65+, TCM 14 Day, TCM 7 Day, and NO CHAR...
- Text Field:** A red box highlights the text: "LOS: PR OFFICE/OUTPATIENT ESTABLISHED HIGH MDM 40-54 MIN [99215]".
- Other Fields:** "Modifiers: +" with a plus icon, "Additional E/M codes: Click to Add", and "Billing area:" with a search icon.

2) Next to **Additional E/M Codes** select the “Click to Add” hyperlink.



Level of Service

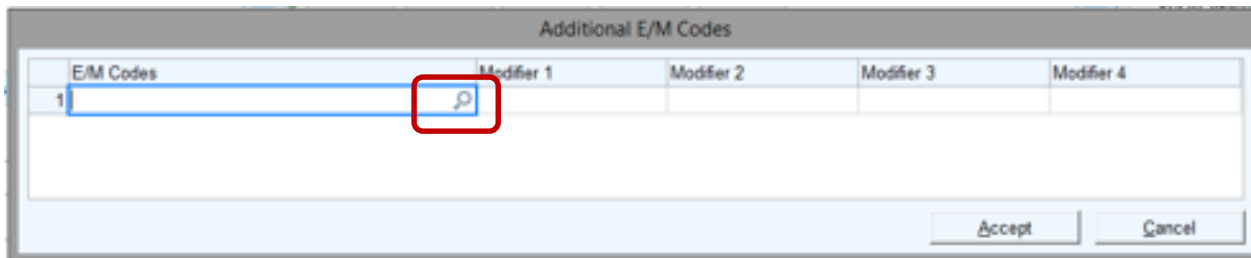
LOS:

Modifiers: +

Additional E/M codes: [Click to Add](#)

Billing area:

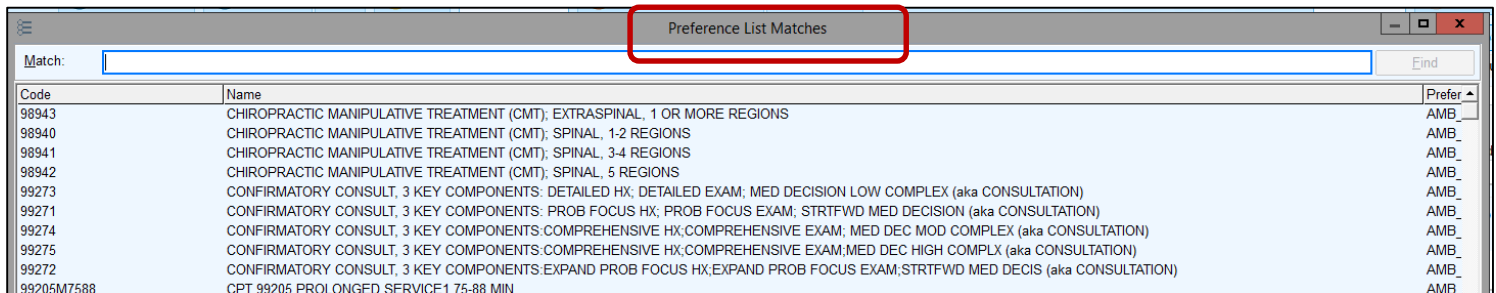
3) Click on the magnifying glass to search for Prolonged Services.



Additional E/M Codes

E/M Codes	Modifier 1	Modifier 2	Modifier 3	Modifier 4
1				

4) The Preference List Matches dialogue box should appear.



Preference List Matches

Match: Find

Code	Name	Prefer
98943	CHIROPRACTIC MANIPULATIVE TREATMENT (CMT); EXTRASPINAL, 1 OR MORE REGIONS	AMB
98940	CHIROPRACTIC MANIPULATIVE TREATMENT (CMT); SPINAL, 1-2 REGIONS	AMB
98941	CHIROPRACTIC MANIPULATIVE TREATMENT (CMT); SPINAL, 3-4 REGIONS	AMB
98942	CHIROPRACTIC MANIPULATIVE TREATMENT (CMT); SPINAL, 5 REGIONS	AMB
99273	CONFIRMATORY CONSULT, 3 KEY COMPONENTS: DETAILED HX; DETAILED EXAM; MED DECISION LOW COMPLEX (aka CONSULTATION)	AMB
99271	CONFIRMATORY CONSULT, 3 KEY COMPONENTS: PROB FOCUS HX; PROB FOCUS EXAM; STRTFWD MED DECISION (aka CONSULTATION)	AMB
99274	CONFIRMATORY CONSULT, 3 KEY COMPONENTS: COMPREHENSIVE HX; COMPREHENSIVE EXAM; MED DEC MOD COMPLEX (aka CONSULTATION)	AMB
99275	CONFIRMATORY CONSULT, 3 KEY COMPONENTS: COMPREHENSIVE HX; COMPREHENSIVE EXAM; MED DEC HIGH COMPLX (aka CONSULTATION)	AMB
99272	CONFIRMATORY CONSULT, 3 KEY COMPONENTS: EXPAND PROB FOCUS HX; EXPAND PROB FOCUS EXAM; STRTFWD MED DECIS (aka CONSULTATION)	AMB
99205M7588	CPT 99205 PROLONGED SERVICE 1.75-88 MIN	AMB

5) Type in the word prol, or prolonged and select appropriate Prolonged Service Code, hit Accept at the bottom.

Match: prol

Code	Name	Preference List
99205M7588	CPT 99205 PROLONGED SERVICE 75-88 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS
99205M8903	CPT 99205 PROLONGED SERVICE 89-103 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS
99205M0418	CPT 99205 PROLONGED SERVICE 104-118 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS
99205M1933	CPT 99205 PROLONGED SERVICE 119-133 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS
99215M5568	CPT 99215 PROLONGED SERVICE 55-68 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS
99215M6983	CPT 99215 PROLONGED SERVICE 69-83 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS
99215M8498	CPT 99215 PROLONGED SERVICE 84-98 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS
99215M9913	CPT 99215 PROLONGED SERVICE 99-113 MIN (aka PROLONGED)	AMB_ADDITIONAL_LOS

Accept
Cancel

6) Once the prolonged service code is present in the Additional E/M Code dialogue box, hit Accept.

Additional E/M Codes

E/M Codes	Modifier 1	Modifier 2	Modifier 3	Modifier 4
1 CPT 99205 PROLONGED SERVICE 1 75-88 MIN				
2				

Accept
Cancel

7) The prolonged service add-on code selected will now appear in the Additional E/M codes area. Finish normal steps to complete charges and close face-to-face visit.

Level of Service

LOS:

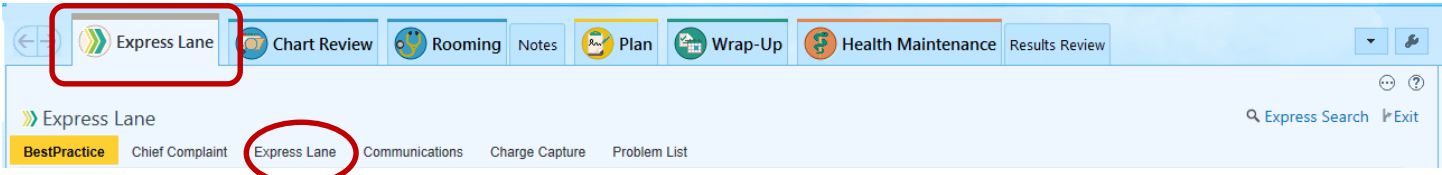
Modifiers: +

Additional E/M codes: CPT 99205 PROLONGED SERVICE 1 75-88 MI...

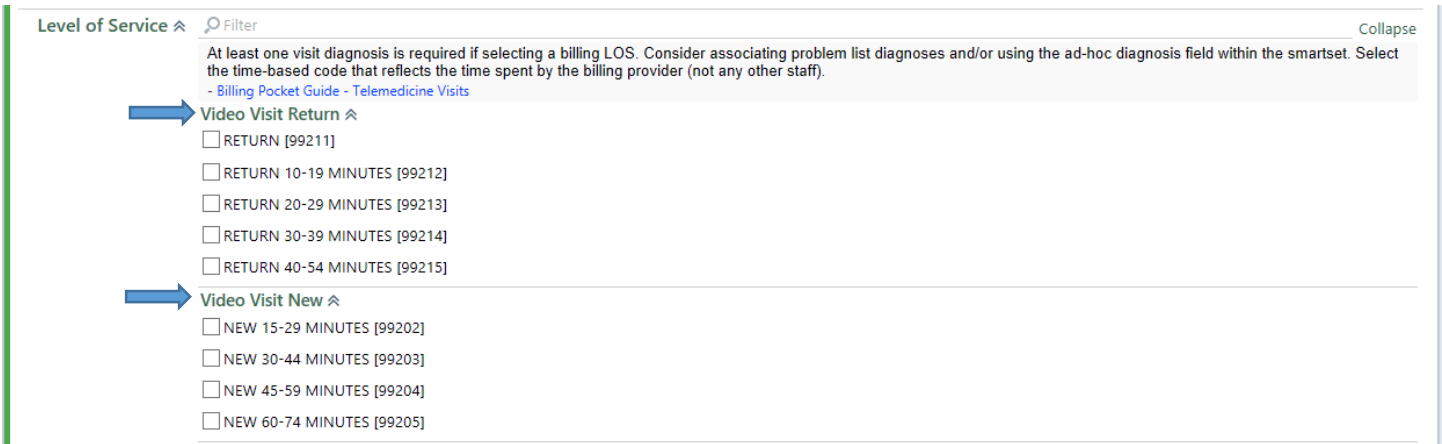
Billing area:

Selecting Prolonged Services: Telehealth (for Face-to-Face visits [click here](#))

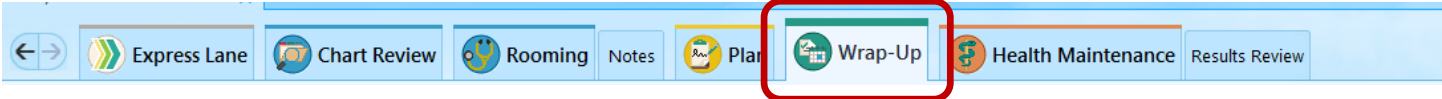
1) From the Express Lane Tab navigate to the Express Lane sub header.



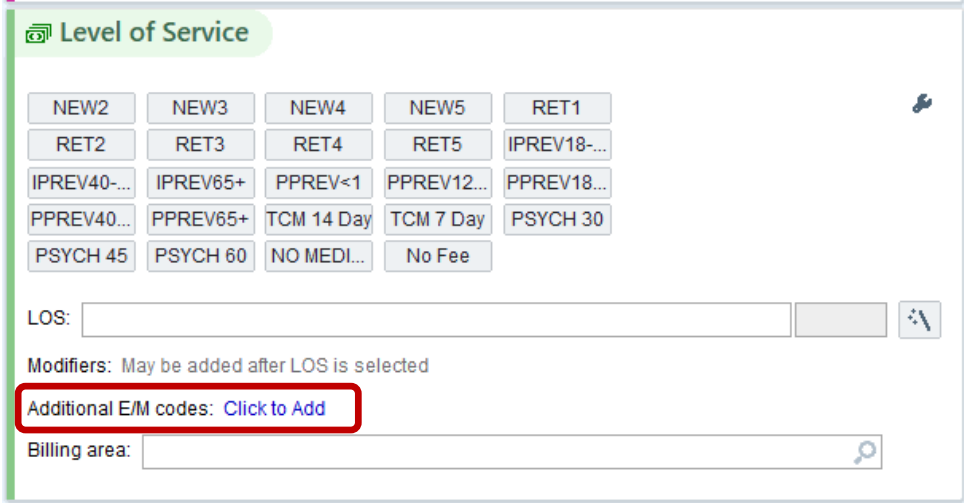
2) Select the primary telehealth code from the Video Visit Return or Video Visit New section (you must have exceeded a Level 5 service which was billed on the basis of time).



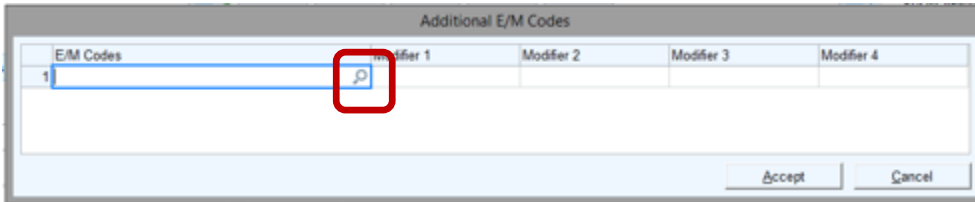
3) After Level of Service is selected, navigate to the Wrap-up Tab



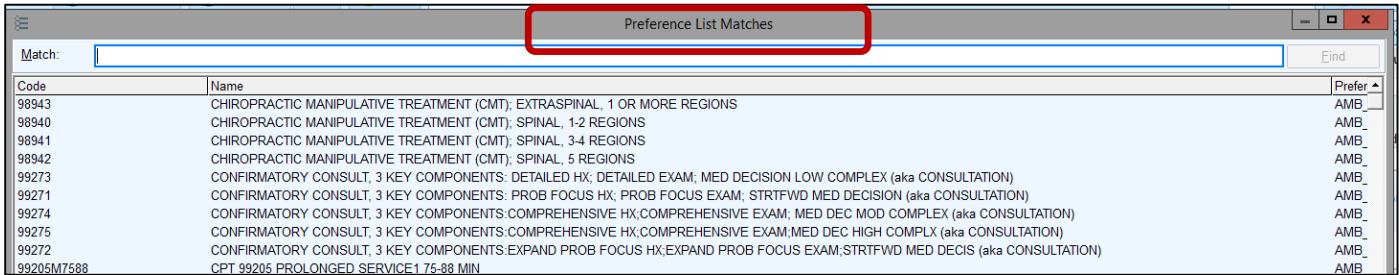
4) Next to **Additional E/M Codes** select the "Click to Add" hyperlink.



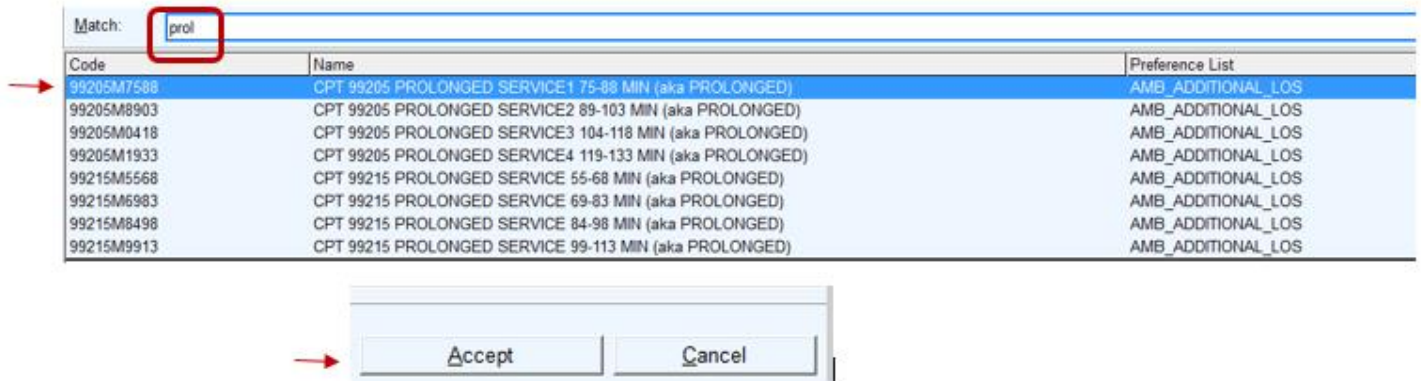
5) Click on the magnifying glass to search for Prolonged Services.



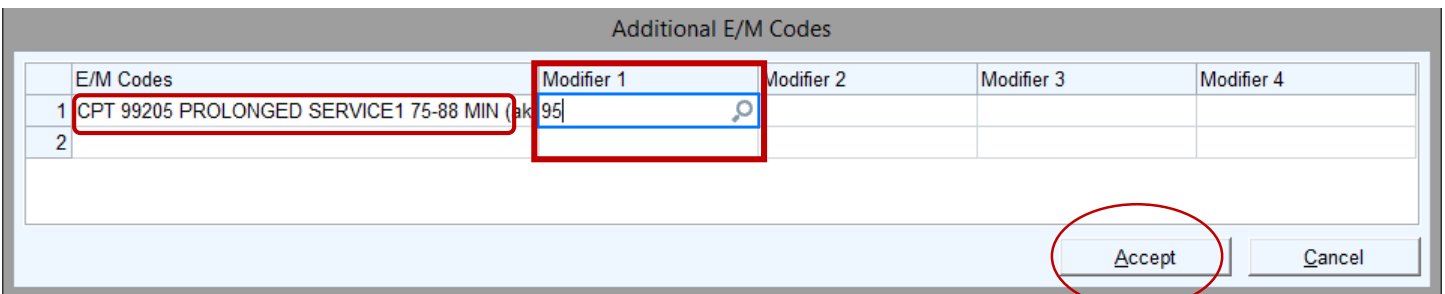
6) The Preference List Matches dialogue box should appear.



7) Type in the word prol, or prolonged. Select appropriate Prolonged Service Code from the below list, and hit Accept.



8) Once the prolonged service code selected is present, add modifier "95" to the Modifier 1 section to indicate Telehealth. Hit Accept.



9) The prolonged service add-on code selected will now appear in the Additional E/M codes area with 95. Finish normal steps to complete charges and close Telehealth visit.

Additional E/M codes: **CPT 99205 PROLONGED SERVICE 1 75-88 MIN (aka PROLONGED) with 9...**

Billing area:

END

Jump back to [TOP](#)

For questions about this tipsheet contact us at compliance@bsd.uchicago.edu